



School Health Alliance for Forsyth County (SHA) Now Offering Services to WS/FCS Employees

Effective as of the start of the 2023-2024 WS/FCS school year, the School Health Alliance for Forsyth County will be able to provide medical and behavioral health services to WS/FCS employees in addition to continuing to see students. Here are a few frequently asked questions about this new service offering for WS/FCS employees.

Who will I see?

You will be seen by a licensed physician assistant, family nurse practitioner, or behavioral health provider.

What can I be seen for?

The SHA will offer sick visit care to any WS/FCS district employee. Sick visits may include blood pressure checks, blood sugar checks, minor injury care, rashes, headaches, stomach aches, allergy symptoms, and point-of-care testing for COVID, flu, and strep. We also offer behavioral health evaluation and therapy/counseling.

What if I already have a primary care physician?

SHA medical services are not intended to take the place of services offered by your primary care physician (PCP). We encourage you to seek care for routine annual exams through your primary care physician. If you do not have a primary care physician, SHA may be able to assist in offering referrals for care within the community. It is also helpful to contact your health insurance carrier to determine which providers may be covered by your insurance plan. You will be able to access your medical records through MyChart if you wish to do so and may request in writing for your records to be sent to your PCP. Your PCP may also be able to see your visit with SHA in CareEverywhere, an electronic platform that allows doctors and nurses to exchange patient information very quickly.

Can I be seen for a behavioral health visit?

The SHA will be able to provide behavioral health services either in person or virtually depending on your preferences and needs. In most cases, we will schedule your behavioral health visit with a provider who is NOT located in your school in order to further ensure your privacy and confidentiality. The SHA services do not take the place of the services that may be available to you through your Employee Assistance Program. We encourage you to choose whichever service best meets your needs and feels right for you.

How do I schedule an appointment?

To schedule an appointment, call (336) 757-0951. After calling, please then go online to the registration section of our website <https://shaforsyth.com> and complete the SHA enrollment materials for school system employees (i.e. our adult patient registration paperwork) prior to your visit. If preferred, you can pick up a hard copy of the enrollment paperwork at one of our clinic sites. You may be seen after school or during your planning period. If necessary, you may request approval from your administrator to be seen at other times during the workday.

What does it cost?

We will file your insurance and you will be billed for your co-pay through mail. We do not accept co-payments or other visit payments at the time of your visit. If you do not have insurance, you will receive a bill for services in the mail based on a sliding fee scale determined by your household size and household income.

Where will I be seen?

The SHA has brick and mortar clinics and a mobile medical clinic. We also offer virtual visits. We will schedule an appointment for you that works best for your work day schedule and geographic location.

How do I get more information?

You can go to our website at <https://shaforsyth.com>, email us at schoolhealthalliance@wakehealth.edu, or call us at (336) 757-0951 to ask any additional questions you may have about services available to you through SHA.